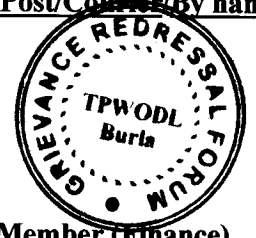


## Grievance Redressal Forum

TPWODL, BURLA

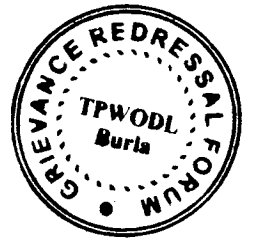
Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**Ref: GRF/Burla/Div/DED/ (Final Order)/ 2034<sup>(M)</sup>

Date: 24.09.2024

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/664/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Suresh Ch. Sahu At-Gopapur Po/Ps-Barkote, Dist- Deogarh-768110	4141-1106-0863	9178151804	
3	Respondent/s	SDO(Electrical), Deogarh	Division D.E.D, TPWODL, Deogarh		
4	Date of Application	12.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
15. Others (Specify) -X					
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	12.09.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** ESO Office, Barkote, TPWODL, Deogarh.



**Appeared**

**For the Complainant-** Suresh Ch. Sahu

**For the Respondent -** SDO(Elect.), Deogarh, TPWODL.

**GRF Case No- BRL/664/2024**

(1) Suresh Ch. Sahu  
At-Gopapur,  
Po/Ps-Barkote,  
Dist- Deogarh-768110  
Consumer No.- 4141-1106-0863

**COMPLAINANT**

**VRS**

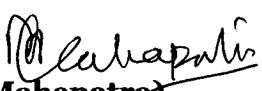
(1) SDO(Elect.), Deogarh, TPWODL

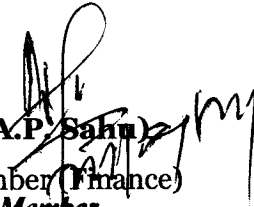
**OPPOSITE PARTY**


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection on billing dispute to this Forum. During the course of hearing, the opposite party has clarified about correctness of bill. This Forum has gone through the billing data base as well as ledger and found ok and accordingly the fact intimated instantly to the complainant. After knowing the fact, the complainant was convinced and also found no scope for further bill revision.

Hence the instance case petition is hereby dismissed.

*Accordingly, the case is disposed of.*

  
(B. Mahapatra)  
(Co-Opted Member)  
*Co-opted Member*  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.P. Sahu)  
Member (Finance)  
*Member*  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.K. Satpathy)  
President  
*President*  
Grievance Redressal Forum  
TPWODL, Burla - 768017

- Copy to:** - (1) Suresh Ch. Sahu, At-Gopapur, Po/Ps-Barkote, Dist- Deogarh-768110.  
(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".

No 2024

GRIEVANCE REDRESSAL FORUM,  
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Received

as  
Moksh  
DSD  
24/9/24

Complaint No. \_\_\_\_\_ No..... Consumer No. 4141-1106-0863

Dt.....  
TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Suresh Ch. Saha 9178151804  
AT- Gopapur, PO/PS - Barkote  
Dist- Deogarh, PIN- 768110

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S.D.O. TPWODL, Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

କିମ୍ବଦନ୍ତୀ ସମ୍ପର୍କରେ କାର୍ଯ୍ୟକାରୀ ପଦକ୍ଷେପ ନେବାକୁ ଅନୁରୋଧ କରାଯାଇଛି । ଉପରୋକ୍ତ ସମସ୍ତ ସାମଗ୍ରୀ ଏକତ୍ର ଉପସ୍ଥାପନ କରାଯାଇଛି ।

26/1/2024

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Barkote  
Date: - 12-09-2024

Suresh Ch. Saha  
Signature of the Applicant

\* Please add additional sheets if necessary